



Registration and Refund Policy

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Scorpions Basketball Club: Registration and Refund Policy

Registration Policy

1. Registration Period and Fees:

- Early Bird Registration: Early bird fees apply until the specified date. Registrations made after this date will incur the higher standard registration fee.
- Late Registrations: Once the registration period closes, late registrations cannot be guaranteed. Families needing to register after the closing date must contact the Registrar to discuss available options. Placement in a team after this period is subject to availability and cannot be assured.
- Mid- season registration may be considered for families who have moved to the area and where there is capacity within the appropriate age group. This will be considered on a case by case basis and Pro-rata registration rates will be applied.

2. Registration Process:

- Registrations must be completed online through the club's registration portal.

Refund Policy

1. Refund Requests:

- Refund requests must be submitted in writing to the Scorpions Basketball Club Committee for review.
- Requests should include the player's name, team, reason for the refund, and any supporting documentation (e.g., medical certificates).

2. Refund Eligibility:

Refunds may be considered for the following reasons:

- Medical Grounds: If a player is unable to participate for the season due to injury or illness.
- Relocation: If a player relocates outside the club's jurisdiction and is unable to continue playing.
- Exceptional Circumstances: Any other significant and unforeseen events deemed valid by the Committee.
- Eligible refunds prior to round 3 will receive the full refund minus a \$50 administration fee.
- From round 3 to mid-season break, 50% of the registration fee will be refunded.
- No refund will be provided for withdrawal beyond the mid-season (term holiday) break.

3. Refund Approval and Process:

- The Committee will review each request on a case-by-case basis and communicate its decision in a timely manner.
- Approved refunds will be processed according to the club's financial procedures.

4. Appeals Process:

- If a refund request is denied, the requesting party may submit an appeal to the Committee. Appeals must be made in writing and include additional supporting information if available.

5. Policy Amendments:

- The Scorpions Basketball Club reserves the right to review and amend this policy as necessary. Any changes will be communicated to members promptly.

6. Refund Deductions:

- In cases where the committee approves a refund, a \$50 administration fee will be deducted from the total refundable amount.